The Housing Rights Center's (HRC) mission is to actively support and promote freedom of residence through education, advocacy and litigation, to the end that all persons have the opportunity to secure the housing they desire and can afford, without discrimination based on their race, color, religion, gender, sexual orientation, national origin, familial status, marital status, disability, ancestry, age, source of income, or other characteristics protected by law.

Since 1968, HRC has identified and addressed the challenges of housing discrimination without interruption, and continues to expand and diversify its services and programs to meet the need and ever changing issue of fair housing.

HRC provides residents within the Los Angeles and Ventura Counties with free (1) housing discrimination investigation, (2) enforcement and impact litigation, (3) outreach and public education, and (4) landlord-tenant counseling.

Call HRC today to learn about your rights and responsibilities.

Housing Rights Center
For Free Assistance, Please Contact:

Toll Free: (800) 477-5977
TTY Users: (213) 201-0867
Fax: (213) 381-8555

www.housingrightscenter.org

Los Angeles Office
3255 Wilshire Blvd
Suite 1150
Los Angeles, CA 90010

Van Nuys Office
6320 Van Nuys Blvd., Ste. 311
Van Nuys, CA 91401

Pasadena Office
Jackie Robinson Center
1020 N. Fair Oaks Avenue
Pasadena, CA 91103
Phone: 626-791-0211

Walk-in Clinics are also conducted in Alhambra, Carson, East Los Angeles, Inglewood, Lancaster, Monterey Park, Palmdale & West Los Angeles.
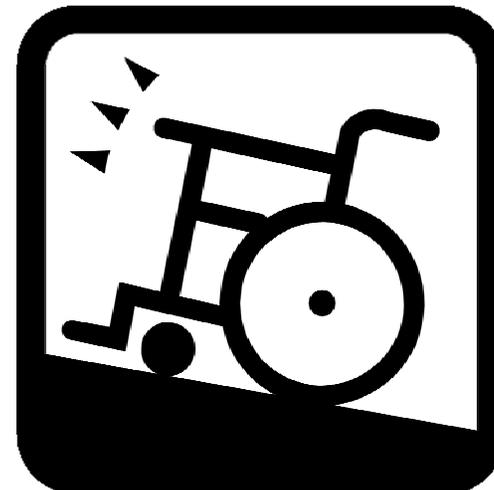
Visit our website for clinic days & hours

Office Locations are handicap accessible

FAIR HOUSING KNOW YOUR RIGHTS

Housing Rights for People with Disabilities

Reasonable Accommodations & Modifications

FOR FREE ASSISTANCE, PLEASE CALL

(800) 477-5977

What are Reasonable Modifications?

Reasonable Modifications are physical changes to a unit or common area that improve the ability of a person with a disability to use and enjoy their housing.

Examples Include:

• Wheelchair Ramps

• Grab bars

• Flashing doorbells & alarms

• Lowered counters

• Widened doorways

Modifications Must Be Allowed

Unless they create an undue financial or administrative burden or alter the essential nature of the provider's operations.

Who Pays?

In most cases, the cost of a reasonable modification falls on the tenant. However, if a tenant's housing is owned, operated or receives special funding from the government, responsibility for costs may be different.

What are Reasonable Accommodations?

Reasonable Accommodations are changes in a rule, policy, practice, or service that may be necessary to allow a person with a disability equal opportunity to use and enjoy his or her housing.

Examples Include:

• Waiver of a "no pet" policy for a service animal

• Designated accessible parking spaces

• Adjustment of rental due date

• Allowing live-in aides

Accommodations Must Be Provided

Unless they create an undue financial or administrative burden or alter the essential nature of the housing provider's operations.

Who Pays?

So long as they do not create an undue financial burden, housing providers are expected to absorb the costs related to the provision of a reasonable accommodation.

How Should I Request A Reasonable Accommodation or Modification?

In Writing — It is best to make your request in writing, and provide your landlord with a date within which to respond to your request.

With Support — Include a letter from a doctor, social worker, or other person familiar with you to confirm your disability and your need for the accommodation or modification requested.

Interactive Process — When a housing provider refuses to grant a requested accommodation or modification because it is not "reasonable" (i.e. it creates an undue burden or alters the essential nature of the provider's operations), the provider must consider effective alternatives with the tenant.

Contact HRC — We can request a reasonable accommodation or modification on your behalf.

For Help, Please Contact
1-(800) 477-5977
TTY: (213) 201-0867