The City of Los Angeles invests nearly $1 billion per year in our regional homelessness response. This report tracks the impact and performance of the areas in which the City makes the most significant investments. The goal of this report is to track how effectively the City's investments are working to: (1) help people come inside and into safety as quickly as possible; (2) help people successfully move from interim housing to permanent housing; and (3) leverage all of the City's investments in permanent housing to dramatically reduce homelessness. This report includes performance data on interim and permanent housing; future reports will also include data on citywide outreach.

The technical appendix to this report specifies the data source and methodology used to calculate each data point.

INTERIM HOUSING

City investment: $140,571,103 in FY 24-25   **City-funded capacity:** 7,850 beds/rooms at 134 sites

As of May 15th (latest data available):
- 5,781 participants from 5,524 households in City-funded programs
- Of active participants, average length of stay of 332 days
  - 25% enrolled 90 days or less
  - 46% 91 days - one year
  - 29% longer than one year
- 81% of assessed participants are eligible for permanent supportive housing

Legend

Off track
On track
Achieving target

UTILIZATION

Performance target	Baseline, 7/1/24 through 2/21/25	Latest data; 7/1/24 through 5/1/25
Interim housing maintains 95% occupancy *For select City programs:* A Bridge Home City Roadmap Project Homekey Inside Safe Tiny Home Villages	**80% in all City-funded sites** **79%** **91%** **74%** **70%** **89%**	**82% in all City-funded sites** **85%** **85%** **94%** **79%** **87%**

QUALITY OF SUPPORT

Performance target	Baseline, 7/1/24 through 2/21/25	Latest data; 7/1/25 through 5/1/25
85% of enrolled participants have their ID within 45 days	**79% in all City-funded sites**	**79% in all City-funded sites**
95% of enrolled participants have a completed permanent supportive housing assessment within 120 days	**79% in all City-funded sites**	**92% in all City-funded sites**

OUTCOMES

Performance target	Baseline, 3/1/25 through 3/31/25	Latest data; 4/1/25 through 4/30/25
25% of participants exit to permanent housing	**31% in all City-funded sites**	**32% in all City-funded sites**
No more than 30% of participants exit to unknown, unsheltered, or not acceptable for human habitation	**43% in all City-funded sites** (includes 25% to unknown destinations)	**50% in all City-funded sites** (includes 24% to unknown destinations)

TIME-LIMITED SUBSIDIES

City, County, State, and Federal investment: $170,000,000 in FY 24-25
The City's investment is braided into slots, instead of wholly funding them

Countywide capacity: 7,568 slots

As of March 27th (latest data available):
- 12,136 active participants from 7,087 households are housed or have a move-in date
- 2,076 households have entered the TLS program in FY 2025; 4,651 households have exited in FY 2025
- Average length of stay of 15 months:
  - 23% of households have been housed for less than 6 months;
  - 31% for 7 - 12 months; and
  - 46% housed for longer than one year
- 64% of assessed participants are eligible for permanent supportive housing

Legend

Off track
On track
Achieving target

UTILIZATION

Performance target	Baseline, 7/1/24 through 2/28/25	Latest data; 7/1/24 through 3/27/25
Time-limited subsidy slots maintain 95% utilization	**88% in all slots**	**94% in all slots**

QUALITY OF SUPPORT

Performance target	Baseline, 7/1/24 through 2/28/25	Latest data; 7/1/24 through 3/27/25
95% of participants who can, obtain their Social Security Card within the 90 days of move in	**88% of participating households**	**64% of participating households**

LAHSA has just begun gathering data on percentage of households that complete a Housing Acuity Index every three months; this data will be reported in future monthly reports.

OUTCOMES

Performance target	Baseline, 7/1/24 through 2/28/25	Latest data; 7/1/24 through 3/27/25
75% of participants exit to permanent housing destinations	**66% of 4,651 households who exited in FY 2025**	**62% of households in FY 2025**
No more than 15% of participants exit to unknown, unsheltered, or not acceptable for human habitation	**22% of 4,651 households who exited in FY 2025** (includes 17% unknown)	**23% of households in FY 2025** (includes 17% unknown)

PERMANENT SUPPORTIVE HOUSING

As of May 1st (latest data available)
- 5,579 permanent supportive housing units that received City funding are currently providing homes to individuals and families across LA

Legend

Off track
On track
Achieving target

UTILIZATION - NEW BUILDINGS

Performance target	Baseline, as of 2/1/25	Latest data; as of 4/15/25
Buildings that have been open for at least 90 days have 90% occupancy or higher	**72% occupancy** 555 homes filled out of 769 homes newly available since 4/1/24 (and available for 90+ days) *(source: LAHSA report to HSC staff)*	**84% occupancy** 751 homes filled, out of 894 homes newly available since 4/1/24 (and available for 90+ days)

UTILIZATION - ENTIRE PORTFOLIO

Performance target	Latest data; as of 5/6/25
Across the entire portfolio of permanent supportive homes that have received City funding, maintain 90% occupancy	**80% occupancy** 5,579 homes filled out of 6,939 available across 145 buildings that have been open for more than 90 days

EQUITABLE ACCESS

Performance target	Baseline, as of 2/1/25	Latest data; as of 5/1/25
Residents in City-funded interim housing account for a proportionate share of all exits to permanent housing from all interim housing located within City limits	**22% of exits to permanent housing in March were from City-funded interim housing** TARGET: 24% (represents the share of all interim housing participants who are in City-funded programs)	**30% of exits to permanent housing in April were from City-funded interim housing** TARGET: 25% (represents the share of all interim housing participants who are in City-funded programs)

INTERIM HOUSING

* This analysis focuses on five specific programs: A Bridge Home, City Roadmap, Project Homekey, Inside Safe, and Tiny Home Villages; additional City-funded sites will be added as this methodology is finalized and reflected in LAHSA's data.

Metric	Data source(s)	Methodology
OVERVIEW		
City investment in FY	Office of the City Administrator - January 29, 2025 Presentation to the Homelessness and Housing Committee on the FY 24-25 Homelessness Budget (Agenda Item 3 - Verbal update)	
City-funded capacity	Office of the City Administrator - January 29, 2025 Presentation to the Homelessness and Housing Committee on the FY 24-25 Homelessness Budget (Agenda Item 3 - Verbal update)	
Participants	LAHSA Interim Housing summary dashboard	Point in time count from May 15, 2025; filtered for participants in A Bridge Home, City Roadmap, Project Homekey, Inside Safe and Tiny Home Villages
Length of stay in interim housing	LAHSA Interim Housing Active Participants dashboard	Point in time count from May 15, 2025; filtered for participants in A Bridge Home, City Roadmap, Project Homekey, Inside Safe and Tiny Home Villages
Share of assessed participants eligible for PSH	LAHSA Interim Housing Active Participants dashboard	Point in time count from May 15, 2025; filtered for participants in A Bridge Home, City Roadmap, Project Homekey, Inside Safe and Tiny Home Villages PSH eligible as share of all active participants with assessments (excludes participants with no assessment)
UTILIZATION		
Occupancy, overall and by City-program	LAHSA Interim Housing Occupancy dashboard	Point in time count from May 15, 2025; filtered for participants in HSC preliminary list of City-funded interim housing programs* Occupied beds and units as a share of online beds and units (excludes offline beds)
QUALITY OF SUPPORT		
% of enrolled IH participants with ID within 45 days	LAHSA Interim Housing KPI report	Average performance across HSC preliminary list of City-funded interim housing programs.* See LAHSA FY24 KPI Data Dictionary for metric detail.
% of enrolled IH participants with PSH assessment within 120 days	LAHSA Interim Housing KPI report	Average performance across HSC preliminary list of City-funded interim housing programs.* See LAHSA FY24 KPI Data Dictionary for metric detail.
OUTCOMES		
% of IH participants with exits to permanent housing destinations	LAHSA Interim Housing KPI report	Average performance across HSC preliminary list of City-funded interim housing programs.* See LAHSA FY24 KPI Data Dictionary for metric detail.
% of IH participants with unknown, unsheltered, or not acceptable for human habitation exits	LAHSA Internal Interim Housing_Exits report	Average performance across HSC preliminary list of City-funded interim housing programs.* Unique individuals with exit to unknown, unsheltered, or not acceptable for human habitation during reporting period as share of total engaged clients (unique count) in reporting period

TIME LIMITED SUBSIDY

Metric	Data Source(s)	Methodology
OVERVIEW		
Investment	LAHSA - April 9, 2025 Los Angeles Homeless Services Authority report and verbal update from the Homeless Strategy Committee and HR&A Advisors relative to strategies for Time Limited Subsidies (TLS) and TLS data. (Agenda Item 4)	
County-wide capacity	LAHSA - April 9, 2025 Los Angeles Homeless Services Authority report and verbal update from the Homeless Strategy Committee and HR&A Advisors relative to strategies for Time Limited Subsidies (TLS) and TLS data. (Agenda Item 4)	
Active participants and Households	LASHA Time Limited Subsidy Active Participants Dashboard	A deduplicated count of total participants and total households with move-in dates at the time of the dashboard refresh. All data is derived from HMIS and does not include any DV/IPV sites
Entries/Exits	LAHSA Time Limited Subsidy Entries and Exits Dashboards	Deduplicated count of all households that entered or exited TLS programs in Fiscal Year 2025. All data is derived from HMIS and does not include any DV/IPV sites.
Length of stay	LASHA Time Limited Subsidy Active Participants Dashboard	An average of each participants length of stay between the current date and the data enrollment began for households housed in TLS Programs. All data is derived from HMIS and does not include any DV/IPV sites
Assessed PSH eligibility	LASHA Time Limited Subsidy Active Participants Dashboard	The number of PSH eligible heads of households divided by the combined total of households **not** eligible for PSH and households eligible for PSH.
UTILIZATION		
Utilization of TLS slots	LAHSA Program KPI Report	Average utilization for all programs with program type "Time Limited Subsidies" or "Housing Navigation; Time Limited Subsidies" as labeled in the KPI report. See LAHSA FY24 KPI Data Dictionary for metric detail.
QUALITY OF SUPPORT		
% of TLS participants eligible for SSN who obtain SS card within 90 days of move-in	LAHSA Program KPI Report	Average of participants who obtain SSN cards within 90-days of move-in for TLS programs with program type "Time Limited Subsidies" or "Housing Navigation; Time Limited Subsidies" as labeled in the KPI report. See LAHSA FY24 KPI Data Dictionary for metric detail.
OUTCOMES		
% of TLS participants with exits to permanent housing destinations	LAHSA Program KPI Report	Average of participants exit to permanent housing destinations for TLS programs with program type "Time Limited Subsidies" or "Housing Navigation; Time Limited Subsidies" as labeled in the KPI report. See LAHSA FY24 KPI Data Dictionary for metric detail.
% of TLS participants with unknown, unsheltered, or not acceptable for human habitation exits	LAHSA Time Limited Subsidy Exits Dashboard	Total percentage of all deduplicated household exits to "Unknown" and "Place not meant for habitation" in Fiscal Year 2025.

PERMANENT SUPPORTIVE HOUSING

Metric	Data Source(s)	Methodology
OVERVIEW		
Currently occupied PSH units that received City funding	HACLA PSH Vacant Unit Report (May 2025)	Report produced by HACLA showing all PSH buildings that received City capital funding, with data as of May 6, 2025
UTILIZATION		
Utilization of PSH units (new building only)	HACLA PSH Vacant Unit Report (May 2025) LAHSA monthly Lease Up Status report (May 2025)	Utilization shows number of units with active voucher as share of all PBV units in new buildings (i.e., those with HAP from 4/1/24 and online for at least 90 days as of 5/1/25 per LAHSA monthly Lease Up Status report; able to match 18 of 20 of new buildings to HACLA data). Additional units may be occupied by tenants without active voucher.
Utilization of PSH units (across portfolio)	HACLA PSH Vacant Unit Report (May 2025) LAHSA monthly Lease Up Status report (May 2025)	Utilization shows number of units with active voucher as share of all PBV units in all buildings (with HAP and online for at least 90 days as of 5/1/25 per LAHSA Monthly Lease Up Status report). Additional units may be occupied by tenants without active voucher or with reinstatement in process.
EQUITABLE ACCESS		
Proportionality between City's share of exits to PSH from interim housing and share of interim housing participants in CIty-funded programs	LAHSA Interim Housing Summary Dashboard	Performance is number of exits to PSH from a City-funded interim housing program (as identified by HSC) as a share of all exits within LA City in April 2025 (from 4/1/25-4/30/25) Target is the the number of active IH participants in a City-funded interim housing program (as identified by HSC*) as as a share of all active PSH participants in LA City (all sites) in April 2025 (from 4/1-4/30/25)

Legend

Off track - if performance is 80% of target or lower
On track - if performance exceeds 80% of target
Achieving target - if performance meets or exceeds target