



Karen Bass, Mayor

Compliance Division, Billing & Collections Section

Los Angeles Housing Department

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<https://housing.lacity.gov/>

Property Owner/Management Company Representative Authorization Policy

“Billing” information is only provided to the owner of record and their duly authorized representative (agent). The owner can authorize an agent to receive billing information and/or act on their behalf. The “owner of record” must provide the Department with an original notarized letter specifying the following:

1. The name and title of the owner attesting to the ownership of the subject property,
 - a. For properties owned by a legal entity such as a Corporation, LLC, etc. – authorization letter shall be on the letterhead of the entity and signed by the duly authorized person from that entity (e.g. CEO, President, General Partner, etc.)
 - b. For properties owned by individuals – ALL of the owners of record must sign the authorization letter.
2. The address of the subject property,
3. The name, address, telephone number(s) of the agent authorized to receive information or act behalf of the owner, agent’s relationship to the owner, and
4. The specific information that can be provided and the authority that is being granted to the agent.

The authorization letter must be signed by the owner making the request. The letter will be kept on file and remain valid until a change of ownership occurs or a new authorization letter is received.

If you have any questions regarding this Policy, please contact the Billing and Collections Section at (877) 614-6873 or via email at lahd.billing@lacity.org.

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An Equal Opportunity / Affirmative Action Employer

As a covered entity under Title II of the American with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.